

Senate Bill 272

Approved on October 11, 2015, SB 272 adds a section to the California Public Records Act requiring local agencies to create a catalog of Enterprise Systems by July 1, 2016 with annual updates.

Enterprise System

A software application or computer system that collects, stores, exchanges and analyzes information that the agency uses that is both of the following:

- A multi-departmental system or a system that contains information collected about the public.
- A system that serves as an original source of data within an agency.

An Enterprise System does not include any of the following:

- Information Technology security systems, including firewalls and other cybersecurity systems.
- Physical access control systems, employee identification management systems, video monitoring and other physical control systems.
- Infrastructure and mechanical control systems, including those that control or manage street lights, electrical, natural gas or water or sewer functions.
- Systems related to 911 dispatch and operation or emergency services.
- Systems that would be restricted from disclosure by Section 6254.19.
- The specific records that the information technology system collects, stores, exchanges or analyzes.

Requirements

1. Create a catalog of enterprise systems, containing:
 - Current system vendor
 - Current system product
 - System's purpose
 - A description of categories or types of data
 - The department that is the prime custodian of the data
 - The frequency that system data is collected
 - The frequency that system data is updated
2. To make the catalog publicly available upon request
3. To post the catalog in a prominent location on the agency's website

Exception

If the public interest served by not disclosing the information described clearly outweighs the public interest served by disclosure, the local agency may instead provide a system name, brief title or identifier of the system.

City of La Verne Enterprise Systems Generated June 29, 2016

Product	Vendor	Purpose	Data Category	Custodian	Collection frequency	Update frequency
ArcGIS	Environmental Systems Research Institute (ESRI)	Mapping Platform	Geographic Information Systems	Public Works	Daily	Daily
Exchange	Microsoft	Email System	Email System	Information Technology	Daily	Daily
Firehouse	Xerox	RMS System	Public Safety	Fire	Daily	Daily
FleetFocus	AssetWorks	Fleet Management and Fuel Tracking	Asset Management	Public Works	Daily	Daily
Geoviewer	Nobel Systems	Property and Ownership Search	Other	Nobel Systems	As Needed	As Needed
HDL Sales	HDL Companies	Sales Tax Information	Other	Finance	As Needed	As Needed
iWorq	iWorq Systems Inc	Citizen Trouble Tickets and Work Order Tracking	Other	Public Works	Daily	Daily
Joomla	Joomla	Content Management Software for Website	Web Site	Information Technology	Daily	Daily
Laserfiche	Laserfiche	Document Management System	Document Management	City Clerk	Daily	Daily
Naviline	Sungard	Enterprise Resource Planning System	Other	Multiple	Daily	Daily
Office	Microsoft	Document Creation	Other	Multiple	Daily	Daily
Rectrac	Vermont Systems Inc. (VSI)	Facility Rental and Class Registration	Recreation Software	Community Services	Daily	Daily

Product	Vendor	Purpose	Data Category	Custodian	Collection frequency	Update frequency
Shoretel	Shoretel	Enterprise Telephony System	Other	Information Technology	Daily	Daily
Spillman	Spillman Technologies Inc.	CAD\RMS System	Public Safety	Police	Daily	Daily
SQL	Microsoft	Database System	Other	Information Technology	Daily	Daily
VMWare	VMWare Inc	Virtual Servers and Tools	Other	Information Technology	Daily	Daily